

Care

Strong, deeply coloured rugs should not be placed directly on top of light coloured carpet. To avoid colour transfer place an interliner cloth between rug and carpet. All new pile carpets will shed loose fibres; this is perfectly normal and this fluffing will diminish over a few weeks. Daily vacuuming will prolong the life of the carpets by the removal of dirt and grit particles, and excess fluff. Protective treatments such as INTEC will help repel minor spills. This process can be carried out by ourselves prior to delivery. An upright cleaner with a beater action is recommended for most carpet types though for flat and loop pile carpets and rough textured rugs, clean with the suction head only as the beater can catch loops. Occasionally a tuft or loop will protrude from the surface, do not pull onto this but cut it level with the carpet with scissors. All products can also be professionally cleaned. The National Carpet Cleaners Association (0116 271 9550) will recommend a registered member in your area. (They can also provide comprehensive cleaning information as required.) All rugs /carpets can be cleaned using dry crumb cleaner such as Vorwerk Snow. (Available from ourselves).

Spot Cleaning

Act quickly on spillages, blot the liquid with a soft colourless absorbent cloth, then dab with a cloth dampened with a weak solution of carpet shampoo or dishwasher liquid and water (1 teaspoon detergent to 1/2 litre of water). Work from the outside to the inside of the stain to avoid spreading it. Wool can absorb a large amount of liquid so alternatively blot with a dry cloth to avoid over wetting. Do Not Scrub. Blot dry with either a white cloth or white paper towels. The process may require several applications. When the carpet is dry the colour can be enlivened by an application of mixture of one part white vinegar to three parts warm clean water. Rinse with clean water after 15 minutes and blot dry.

Tapis

Made of natural wool fibres, naturally anti-static, Tapis rugs do not easily soil. Spot clean and surface clean with a dry shampoo/cleaner as necessary, and follow cleaning manufacturer instructions. Do not use products containing bleach. Can be professionally dry cleaned. Do not dry clean any Tapis that has been backed with a solvent glue/tape or extra backing.

Venetian Flatweave

Made in 100% reversible Wool. Day to day vacuum. Spot clean as above, or use a dry crumb cleaner and follow cleaning manufacturers instructions. Do not use products containing bleach. Professionally dry clean.

Wilton

Day to day vacuum. Spot clean as above, or surface clean with a dry shampoo/cleaner as necessary. Do not use products containing bleach. Professionally dry clean.

Cotton

Day to day vacuum. Spot clean as necessary. Professionally dry clean. Smaller rugs may be hand washed at 30 degrees with a liquid detergent. On first and subsequent washes loose dye will discolour the washing water. This must be thoroughly rinsed away. The rug can be hung over a pole to drip dry, or laid onto a flat surface. Do not fold or cross over the colours, do not leave creased. Dry away from direct heat or sunlight. The rugs become very heavy when wet, please consider this before washing. The surface texture and colour will antique with washing.